RECASENS USA

Recacril 10 Year Limited Fabric Warranty

This limited warranty is valid only if a copy of the invoice for the end product purchased is submitted showing the date of the original purchase and identifying the Recasens fabric used.

This limited warranty covers the fabric from becoming unserviceable due to significant loss of color or strength from normal usage and exposure conditions, including sunlight, mildew, and atmospheric chemicals.

The warranty does not apply against deterioration of any kind due to abusive use, accidental burns, negligence, vandalism, perforations, natural disasters, or acts of nature. Normal wear, weather soiling, or stains from environmental pollution of other sources are not covered.

Recasens is not liable for improper fabrication or installation of any end products that leads to premature, wear, tear, or damage to the fabric.

The consumer is responsible for normal care and cleaning of the fabric. This warranty covers the fabric only. The warranty, if applicable, does not cover labor, frames, systems and installation supplied by the dealer. Recasens USA liability is strictly limited to this warranty.

For products installed on or after November 1st, 2013, Recacril awning and marine fabrics will be covered for a period of ten years from the date of original installation. For approved claims Recasens USA will provide 100% of the replacement fabric required at no cost for years one through seven of the warranty period. In the eighth year Recasens will supply 50% of the replacement fabric at no cost. In the ninth year Recasens USA will supply 30% of the replacement fabric at no cost. In the tenth year Recasens USA will provide 15% of the replacement fabric at no cost.

Replacement fabric is covered for the time remaining in the original warranty, and does not activate a new ten year warranty period.

To get service, contact the dealer or retailer from which you purchased the product to inspect the item and take a digital picture of the fabric. The dealer or retailer will in turn contact the manufacturer who will place the claim with Recasens USA.

Phone: 610-667-1691 Fax: 610-677-1605 Email: customerservices@recasensusa.com



